



Oak Brook Data Center

The LexisNexis® Global Data Center Network ...
World-Class Protection for Data Security

If a data crisis occurred, is your firm prepared to maintain business continuity with effective data backup and protection? Rely on LexisNexis, a technology provider with 35 years of legal industry experience, strong data management and world-class global data centers, for peace of mind in the area of data backup and protection.

Protect your firm against business interruption, gain higher levels of security and reduce risk exposure by using Lexis® Managed Technology Services—tailored specifically for law firms to ensure systems availability, data security and compliance.

The Oak Brook Data Center is a top-tier, high-availability data center that serves as a hosting site for law firm data and systems, protecting against business interruptions. Services include:

- **Backup and recovery**—Safeguards data by making multiple on-site and off-site copies of the data to be restored in the event of disaster, data corruption, hardware failure or human error.
- **Replication**—Data is moved real time or near-real time to a location outside the primary storage system or to another facility to allow for quick restoration in the event of physical damage to systems and buildings.
- **Security**—Applies best practices and security technology to the storage system to augment server and network security measures.
- **Systems and application management**—Exceptional service delivery with 100 percent satisfaction rates for management of law firm systems and applications.
- **Network services**—Network design and consulting, validation and testing, implementation, management and monitoring.

*World-Class Facilities—
SSAE 16 and Safe Harbor Certified*

Oak Brook Location

1808 Swift Drive, Building C, Oak Brook, IL 60523

The convenient location means greater efficiency for you when visiting the Data Center.

- The LexisNexis® Data Center is located in the suburb of Oak Brook, Illinois.
- Located 20 miles from downtown Chicago.

Building

Maximum security and ideal conditions ensure the safety of your data.

Environmental Specifications:

- Ambient Temperature: 73 degrees Fahrenheit +/- 5 degrees Fahrenheit
- Humidity: 40 percent +/- 5 percent

Power

Maximum power protection maintains data security at all times.

Power Mains:

- Dual power is provided to the site via two diversely routed, redundant incoming high-voltage main feeds from the local utility

Uninterruptible Power Supply (UPS):

- Power continuity is ensured by a distributed UPS system consisting of multiple, redundant batteries and then by 6 diesel generators
- The UPS system is designed to support the full load of the site in case of a mains failure, which ensures continuous operation of power generation for up to 30 minutes

Power Backup:

- Multiple units of dedicated diesel generators for city power backup that start 30 seconds after loss of primary power

Hardware Equipment Power:

- AC power is provided to the cabinets from two separate, redundant power bus bars, fed via diverse routes from the Main Distribution Board

Cooling

Creates an ideal climate for ultimate data storage conditions.

Air Conditioning:

- The cooling system is a zoned, forced air system that is entirely overhead with no water chillers in use
- Redundancy is N+1, adhering to the Uptime Institute's Tier III criteria

Fire Prevention

Integrated support throughout the facility gives immediate protection.

Fire Alarm:

- Direct connection to local fire protection facility for earliest notification possible
- Fire suppression
- VESDA-controlled, four-stage, multiple zones, pre-action dry-pipe system
- To augment the dry-pipe system, a SAPPHIRE™ vapor suppression system is deployed to each Hot Aisle Containment System

Network Connectivity

Provides a seamless interface to critical network connections.

- AT&T®, AboveNet®, XO Communications®, VzB and Level 3 are available in the Oak Brook facility.
- The facility has redundant fiber connectivity to the major Carrier Exchange in Chicago where over 50 Telco providers are housed. Metro Ethernet is available.

Security

- Fully-staffed building personnel and state-of-the-art security systems protect all aspects of your data storage
- On-site 24/7 security officers
- Advanced biometrics security devices: Full-palm-print scans
- Multiple trap-door security control
- Closed-circuit TV surveillance with digital recording
- Locked cabinet

World-Class Monitoring:

- 24/7 alarm monitoring locally and at LexisNexis U.S. Hosting Operations—all facilities, temperature, humidity, leakage, smoke and security surveillance

Support

24/7 Operations Support:

- On-site staff provides 24/7 remote hands and technical support to:
 - Push a button, toggle a switch, set a dip switch, secure cabling to connectors
 - Observe, describe or report on indicator lights or display information on equipment or consoles
- Power cycling equipment
- Network connectivity “ping” test and proactive notification
- Fully managed services

Contact

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